

CHALLENGE:

A self-insured self-administered employer was utilizing the Section 111 Mandatory Insurance Reporting system of a national MSP vendor. The employer was interested in having greater end to end visibility into their claims. They wanted more than a vendor with a system; They wanted a partner with solutions.

Mandatory Insurance Reporting Case Study

SOLUTION:

The employer selected Tower MSA as their MSP compliance partner. Upon integration of the employer's data files, Tower's system analyzed their past data as well as the current data files. Tower noticed a steady uptick pattern in files with ORM (Ongoing Responsibility of Medical) remaining open even after TPOC (Total Payment of Claim) had been checked. Although this did not have an immediate impact on the Mandatory Insurance Reporting per se, this would potentially have a significant impact on the employer's exposure with Conditional Payments and Medicare Set Asides. Tower identified 1800 claims where the ORM had been erroneously left open.



RESULTS: Claims with errors were identified and corrected. The potential savings is undetermined.

ORM impacts current and future exposure of Medicare's Conditional Payment demands for reimbursement. Accurate reporting is critically important in mitigating exposure.



Tower MSA
PARTNERS
Technology Driven MSP Compliance